



NATIONAL HEALTH MISSION, SPMSU

TENDER DOCUMENT

Tender for providing dedicated 100 Mbps (1:1) Connection –internet Connectivity at National Health Mission ,state office, Trivandrum

Date of issue of Tender	11.08.2021
Due Date	17.08.2021
Date of opening	17.08.2021

1. Scope of Work

To provide 100 Mbps Internet leased line connectivity on optical fiber on contract basis.

This includes installation, commissioning, testing & up keep of the complete link **for one year period**, which may be extended further, based on the requirement of the Institute on yearly basis. The connectivity will be through dedicated Internet service

2. Installation

Project shall be completed within 8 weeks from the date of issue of the Letter of Work order. All the aspects of safe delivery, installation, commissioning and uplink of the connectivity shall be the exclusive responsibility of the Service Provider.

3. ISP Responsibilites

- Providing the 100 Mbps leased line internet connectivity at NHM State campus at all the time throughout the contract period
- Unlimited Internet access through the dedicated port.
- Provision for at a static IP
- 24x7 help desk facility and Network Monitoring
- Responsible to maintain and monitor the last mile connectivity on 24x7x365 basis.
- The Service Provider would insure that the local loop provisioning does not violate any regulations as laid by Government of India / TRAI in respect of such links / networks.

4. SLA – Service Level Agreement

ISP or authorized person from ISP will be required to sign Service Level Agreement with Mission Director, National Health Mission.

The interested ISPs may send their offers to the office,

Office of State Mission Director,

National Health mission,

General Hospital Jn,

Trivandrum - 695035

Approval Valid

Digitally Approved By
M Geethamony Amma
Date: 11.08.2021
Reason: Approved

The document is digitally approved. Hence signature is not needed.